

REDBRIDGE RESOURCE CENTRE VISITOR'S DAY

London Borough of
Redbridge



We are pleased to be able
to offer a taster
afternoon at our Day
Service RRC 497/499
Ley Street 1G2 7QX

As part of the need to try to reduce our current waiting list
and give potentially new members, careers and professionals,
the opportunity to visit the centre before making a referral, it
has been decided to implement a visitor's day.

The last Thursday of every month from 2pm - 4pm
Please phone the centre on 020-8708-5444 /5112
Or email hycinth.taylor@redbridge.gov.uk

We aim to provide a service of which we can be proud to the people of Redbridge who need Community Care

GUIDELINES FOR REFERRERS

Before a referral is made to the Day Centre, referring agents and their clients are encouraged to attend our Visitors Day. This will give clients the opportunity to view the centre before agreeing to a referral being made.

When a referral is made to Resource Centre, the referring agent must complete the Day Service's referral form, which can be obtained by calling the Resource Centre on **020-870-85444/5112**

Referrals are accepted from, various agencies; CMHT, AOS, HTT, SHS, CST, OTs, and GPs.

Self-referrals will only be accepted with a named professional currently involved in the clients care.

Service users who have previously attended the centre but for whatever reason have stopped attending, with a gap of between 1yr to 18mths would need a new referral.

Referrals will not be accepted without a completed risk assessment form, or discharge summary sheet. All referral forms must be signed and dated by both the referrer and service user. It will be assumed that the referring agent has discussed the referral with their client and the client has agreed to attend our visitors day prior, to an assessment being offered.

Once a completed referral form has been received, clients will be placed on a short waiting list for an assessment appointment. This can take anything up to 8-12 weeks. Priority will be given to those clients on Enhanced CPAs or those deemed as socially isolated.

The assessment meeting will take place at the Resource Centre, and will be conducted by a member of staff. The aim of the assessment meeting will be to develop a person centred plan, which identifies the goals, and aspirations of service users. The staff team will therefore be in a position to help the service user achieve his /her goals.

¹ RRC Guidelines for referrers